



# D'ANGLETERRE

COPENHAGEN  
EST. 1755

## D'ANGLETERRE IS SEARCHING FOR RECEPTION SUPERVISOR

*Are you passionate about hospitality & luxury service? Do you have the desire to be part of an ambitious & motivated Front Office team in a privileged environment? If so, we would welcome hearing from you.*

*We are looking for an experienced Reception Supervisor – full time - to join our dedicated Front Office team. Hotel d'Angleterre seek not only a high level of experience and education, but also dynamic, pragmatic and flexible people with a highly developed sense of guest service and luxury.*

### **WE OFFER**

A professional work environment where we always strive to provide our guests with personalized, stylish and elegant experiences of international standard. We are a young dynamic team with high ambitions and room for development. We are dedicated to our guests, our colleagues and our workplace.

### **ABOUT THE JOB**

Our receptionist supervisor are responsible for leading the reception team during the shift. This position requires good attention to details, accuracy, full understanding of hotel operations and the ability for multi-tasking. Besides serving hotel guests, according to the Leading Hotels of the World standards, the reception supervisor is responsible for the room allocation, communication and handover between shifts, training and directing the receptionists in a clear precise manner and to ensure that all tasks of the shift are carried out to the highest standards. As Reception Supervisor you are expected to be fully informed of all happenings in the hotel, have a clear understanding of the availability and current promotions. You will be expected to recover unexpected situations, report accordingly and proactively look for better ways of working.

### **WE EXPECT**

That you are outgoing, service-minded and that you enjoy the role as host. We also expect that you have experience from other hotels, preferably international and from the luxury segment. You thrive in an energetic and hectic environment with many tasks at the same time, and you manage to still maintain full overview. You understand the importance of always being 'on stage' and always being fresh, rested and "perfectly groomed". Just as we expect you speak and understand English and it would be an advantage if you speak a Scandinavian language and perhaps a third language.

### **ABOUT D'ANGLETERRE**

After reopening in 2013, d'Angleterre established itself as one of the best hotels, and we continue to set new goals. At d'Angleterre, we also know that it is the people behind that make the difference when it comes luxury service. d'Angleterre has for three centuries formed a framework for the elite in Denmark and with our passion for 5 star service, we take pride in that our guests get the experience of a lifetime. We know the best results are created jointly with respect for colleagues and guests.

### **Practicalities:**

[Apply by follow this link:](#)

Application deadline: February 20<sup>th</sup> 2017

Work place is the Hotel d'Angleterre, Kgs. Nytorv 34, Copenhagen K